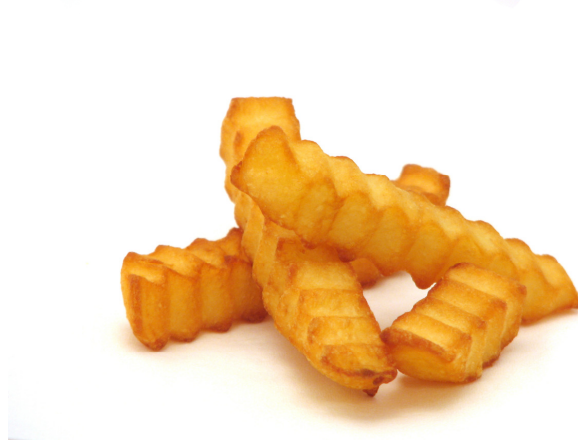




## Menu



Free 2-Hour IT Introduction

**We know what it's like to be a customer**

Premier House, 112 Station Road, Edgware, Middlesex HA8 7BJ (Registered Office)

t 020 8123 2535 f 0871 712 2001 [info@cobrasupport.net](mailto:info@cobrasupport.net) [www.cobrasupport.net](http://www.cobrasupport.net)

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## Starters

### Domain Server(s) Virus, Spyware, Malware Scan & Resolution

*Scanning & removing of Virus, Spyware, Malware & malicious files from Domain Server(s)*

### Domain Server(s) Network Speed & Browsing Visibility

*Improving network browsing speeds & enabling visibility of Domain Server(s) on the network*

### Domain Server(s) Speed Tuning

*Cleaning & removing unnecessary temporary files from Domain Server(s) to speed up performance*

### Domain/Workgroup Logon Speed Tuning

*Improving logon speeds for Domain or Workgroup computers on the network*

### Workstation Virus, Spyware, Malware Scan & Resolution

*Scanning & removing of Virus, Spyware, Malware & malicious files from computer(s)*

### Workstation Speed Tuning

*Cleaning & removing unnecessary temporary files from computer(s) to speed up performance*

### Computer Sound & Graphics Driver Updates

*Updating computer sound & graphics drivers to the latest versions to improve usability*

## Mains

### Domain Server(s) Share Management & User Permission Control

*Re-organising/creating folder shares on Domain Server(s) & tweaking user access control*

### Profile Specific Home Folder Logon Mappings

*Creating automatic mapped drives to specific folder shares for individual profiles through the Domain Controller Server*

### Domain/Workgroup Local Drive Mappings and Startup Scripts

*Creating mapped drives to server or network shares using batch files and scripts on startup of Domain or Workgroup computer(s)*

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## Active Directory/Exchange Server Management & User/Alias/Group Creation

*Resolving recent issues with a Microsoft Exchange Server & creating additional network users, email accounts, alias email addresses & distribution or security groups*

## Blackberry Enterprise Server User Management

*Creating & modifying Domain Users & permissions on a Blackberry Enterprise Server*

## SQL Server Database/Table(s)/Field(s) Creation

*Creating additional tables or fields on a Microsoft SQL Server Database*

## Domain Server(s) & Workstation Task Scheduling

*Creating automatic schedules on Domain Server(s) or computers for improving productivity or to reduce manual daily tasks. This includes creation of batch scripts to accompany the scheduled task.*

## Desserts

### Domain & Local Printer Sharing

*Sharing printers either through a Domain Server, Local Area Network or Workgroup (Cable & WiFi included) for centralised printing*

### Remote Desktop Enabling for Office or Home Working

*Enabling or setting up remote desktop capability for remoting into another computer at the office or the ability to login to a computer on the office network from home*

### Workstation Remote Viewing for Office Working

*Setting up the ability to view other computers' screens remotely on the office network*

### Workgroup Folder and Media Sharing

*Sharing folders and media on workgroup computer(s) for other computers to access*

### HomeGroup Network Creation (Windows 7 only)

*Creating a HomeGroup for easy-access and collaboration to folders within a Home Network running more than one Windows 7 computer*

## Off-The-Menu Specials

Tell us your order and one of our on-site technical chefs will rustle up something to your liking

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For more information or  
to arrange your Free 2-Hours

register @  
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or call  
**0800 612 8939 / 020 8123 2535**

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