

Server and Workstation Monitoring

Monitoring Actions and Pricing

The following table details and describes our Monitoring Methods and Pricing:

Monitoring Type	Monitoring Actions	Pricing per month
Workstations <i>(Laptops & Desktop PCs)</i>	24/7/365 monitoring, hardware, system event checks and active remote resolution of issues. Daily anti-virus checks, weekly operating system and application updates, patch management and asset management recording	£5 plus VAT per device
Workgroup or Non-Domain File Servers <i>(XP, Vista & W7 File Servers)</i>	24/7/365 monitoring, hardware, system event checks and active remote resolution of issues. Daily anti-virus checks, weekly operating system and application updates, patch management and asset management recording	£20 plus VAT per device
Domain Member Servers <i>(Storage, Terminal or DR Replicated Servers)</i>	24/7/365 monitoring, hardware, system event checks and active remote resolution of issues and notifications when offline. Daily anti-virus checks, weekly operating system and application updates, patch management and asset management recording	£50 plus VAT per device
Domain Controller Servers without Exchange Server <i>(Mission Critical Non-Exchange Servers such as Dedicated AD, SQL & IIS Servers)</i>	24/7/365 monitoring, hardware, system event checks, active remote resolution of issues and notifications when offline. Network checks, backup checks, system-dependent application checks such as SQL and Sharepoint, anti-virus checks, weekly operating system and application updates, patch management and asset management recording	£75 plus VAT per device
Domain Controller Servers with Exchange Server or Small Business Servers	24/7/365 monitoring, hardware, system event checks, active remote resolution of issues and notifications when offline. Daily exchange checks, network checks, backup checks, system-dependent application checks such as SQL and Sharepoint, anti-virus checks, weekly operating system and application updates, patch management and asset management recording	£100 plus VAT per device

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